

**Annexure – B**

**Investor Complaints of Libord Brokerage Pvt. Ltd. - PMS for the period ended December 2024**

**I. Data for every month ending**

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7(a)	7(b)	8
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORE S)	0	0	0	0	0	0	0
3	Stock Exchanges	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	<b>Grand Total</b>	0	0	0	0	0	0	0

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**II. Trend of monthly Disposal of Complaints**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Jan-24	Nil	Nil	NA	NA
2	Feb-24	Nil	Nil	NA	NA
3	Mar-24	Nil	Nil	NA	NA
4	Apr-24	Nil	Nil	NA	NA
5	May-24	Nil	Nil	NA	NA
6	Jun-24	Nil	Nil	NA	NA
7	Jul-24	Nil	Nil	NA	NA
8	Aug-24	Nil	Nil	NA	NA
9	Sep-24	Nil	Nil	NA	NA
10	Oct-24	Nil	Nil	NA	NA
11	Nov-24	Nil	Nil	NA	NA
12	Dec-24	Nil	Nil	NA	NA
	<b>Grand Total</b>	Nil	Nil	NA	NA

**III. Trend of Annual Disposal of Complaints**

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending**
1	2	3	4	5	6
1	2019-20	-	-	-	-
2	2020-21	-	1	1	-
3	2021-22	-	-	-	-
4	2022-23	-	-	-	-
5	2023-24	-	-	-	-
	<b>Grand Total</b>	-	1	1	-