

Annexure – B
Investor Complaints of Libord Brokerage Pvt. Ltd. PMS for the period ended March 2024

I. Data for every month ending

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7(a)	7(b)	8
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORE S)	0	0	0	0	0	0	0
3	Stock Exchanges	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0	0

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

II. Trend of monthly Disposal of Complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Apr-23	Nil	Nil	NA	NA
2	May-23	Nil	Nil	NA	NA
3	Jun-23	Nil	Nil	NA	NA
4	Jul-23	Nil	Nil	NA	NA
5	Aug-23	Nil	Nil	NA	NA
6	Sep-23	Nil	Nil	NA	NA
7	Oct-23	Nil	Nil	NA	NA
8	Nov-23	Nil	Nil	NA	NA
9	Dec-23	Nil	Nil	NA	NA
10	Jan-24	Nil	Nil	NA	NA
11	Feb-24	Nil	Nil	NA	NA
12	Mar-24	Nil	Nil	NA	NA
	Grand Total	Nil	Nil	NA	NA

III. Trend of Annual Disposal of Complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending**
1	2	3	4	5	6
1	2019-20	-	-	-	-
2	2020-21	-	1	1	-
3	2021-22	-	-	-	-
4	2022-23	-	-	-	-
5	2023-24	-	-	-	-
	Grand Total	-	1	1	-